

Sanctuary Care Limited

The Beeches Residential Care Home

Inspection report

Frankley Beeches Road
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24 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Beeches is a care home providing personal care and accommodation for up to 56 people. At the time of our inspection there were 40 people using the service.

We found the following examples of good practice.

There was a designated area for visitors which could be accessed without entering the main building. This allowed for COVID-19 tests and visits to take place with no contact with other people and minimal contact with care home staff which reduced risks.

Visitors were sent information ahead of a visit to explain the infection prevention and control procedure and reinforce the importance of safety.

Our observations during the inspection provided assurance that staff were adhering to Personal Protective Equipment (PPE) and social distancing guidance.

Staff wore photographic identity badges so that people using the service recognised them whilst wearing PPE, this helped to reduce anxiety and provided reassurance.

Staff compliance with infection prevention and control procedures was monitored through a process of assessments. This included observed practice and utilising technology such as an UV light device to monitor hand hygiene.

Staff wellbeing was promoted; group discussions and individual meetings provided the opportunity to raise questions and discuss concerns.

There were comprehensive cleaning schedules in place with frequent cleaning of touch points and high traffic areas to provide assurance of a regular cleaning regime.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Beeches Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.