

Rosemere Care Home Ltd

St Claire's Care Home

Inspection report

18-24 Claremont Road
Folkestone
Kent
CT20 1DQ

Tel: 01303254897

Website: www.rosemerecarehomes.co.uk/

Date of inspection visit:
16 December 2020

Date of publication:
27 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Claire's Care Home is a residential care home providing care and accommodation to 23 people aged 65 and over at the time of the inspection. Some people were living with dementia. The service can support up to 39 people. The accommodation is provided in one adapted building which is located near to the town centre.

We found the following examples of good practice.

- Due to the outbreak of COVID-19 the service was closed to visitors in accordance with Government guidelines.
- Staff supported people to use the communal areas of the service in a way which supported social distancing.
- There was prominent signage and instructions to explain what people should do to ensure safety in accordance to the use of PPE (personal protective equipment).

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

St Claire's Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.