

Colleycare Limited

St Joseph's Care Home

Inspection report

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16 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Joseph's Care Home is a residential care home providing personal care for up to 48 people aged 65 and over, some of whom may be living with dementia.

We found the following examples of good practice.

- The service was receiving professional visitors with robust infection control procedures in place. Visitors were health screened and had their temperatures checked by on arrival. Handwashing facilities and alcohol gel were made available and all visitors were required to wear personal protective equipment (PPE).
- Staff were provided with a designated preparation area on arrival to and departure from the service. Personal Protective Equipment (PPE) donning and doffing stations were available throughout the building with guidance and signs displayed. Staff were seen to be adhering to the PPE guidance and protective measures in place.
- The service was engaged in the routine testing scheme, with all staff and people living at the service being tested for COVID-19 on a regular basis.
- The provider had developed a robust package of policies, procedures and guidance which had been implemented at the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Joseph's Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 December 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was using PPE effectively and safely. Staff were wearing PPE in accordance with guidance, however we saw that in two areas, disposal bins were filled beyond their capacity. This was an infection risk due to the potential infectious waste not being managed appropriately and exposed to air. In addition, staff were laundering their own uniforms and it was not clear they were being provided with guidance and instruction on how this should be completed effectively.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The service appeared clean, however, we could not be assured that it was hygienic. Cleaning schedules in place were not robust. Additional instructions that needed to be followed due to the COVID-19 pandemic had not been included. For example, extra tasks such as frequent disinfection of high traffic 'touch points' and the use of disposable cleaning materials.

We have also signposted the provider to resources to develop their approach.