

Gastank Limited

# Ailwyn Hall

## Inspection report

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17 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ailwyn Hall is a care home with nursing and can accommodate up to 41 people. It specialises in providing care for adults over 65, including those who may be living with dementia. There were 41 people using the service at the time of the inspection.

We found the following examples of good practice.

Measures were in place to prevent the potential spread of infection by visitors. The service was following national guidance on visiting in care homes. Relatives had been consulted on visiting arrangements. The service had taken a person centred approach to visiting. They had considered people's individual needs, offered a range of communication methods, and adapted the environment to help facilitate meaningful contact.

Staff reviewed the environment and made changes to support people to socially distance where possible. Not everyone living in the service was able to socially distance. The service had risk assessed this where necessary.

The registered manager had undertaken external training in infection control organised by the local clinical commissioning group. Effective and supportive relationships have been developed with healthcare professionals, this meant the service was well supported in their response to the COVID-19 pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Ailwyn Hall

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.