

Mr & Mrs B Clarke and Mrs C Mills

# The Devonshire Nursing Home

## Inspection report

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07 April 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Devonshire Nursing Home is a nursing home and provides accommodation for up to 42 older people with a variety of nursing care needs. At the time of the inspection there were 26 people living at the home.

We found the following examples of good practice.

The home was clean and tidy. Cleaning schedules had been updated in response to COVID-19, this included regular cleaning of high touch and frequently used areas. There were designated housekeeping and laundry staff who had completed COVID-19 and Infection Prevention Control (IPC) training alongside care and nursing staff to ensure safe procedures were followed to help prevent the spread of infection.

The home had previously experienced a COVID-19 outbreak, a number of staff and people living at the home had tested positive. The registered manager had worked with staff to adapt shift patterns and ways of working to ensure people continued to receive safe care whilst isolating in their rooms. Staff had changed their shift patterns and some had moved into the home along with the manager to provide continued support when staffing numbers were reduced due to staff isolating at home. At the time of the inspection one person was isolating in their room after recently moving into the home. People who were no longer required to isolate were able to use communal areas of the home.

The home had implemented a testing programme and staff and people were being tested regularly in accordance with latest government guidance. Any visitors to the home were required to complete a risk assessment and have a lateral flow COVID-19 (LFT) test before entering the building. Garden and window visits were also available, and there was a designated pod for safe visiting.

There were good supplies of Personal Protective Equipment (PPE) available for staff and visitors throughout the building, with clinical waste bins available for safe disposal once PPE was removed.

The registered manager spoke highly of staff and was proud of how they had worked together and the resilience shown by staff during a very challenging period.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Devonshire Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 7 April 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.