

Fins Care Limited

St Margarets Care Home

Inspection report

22 Aldermans Drive
Peterborough
PE3 6AR

Tel: 01733567961

Date of inspection visit:
10 March 2021

Date of publication:
26 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Margarets Care Home is a care home without nursing that accommodates up to 16 older people, some of whom may live with dementia. There were 16 people living at the home when we visited.

We found the following examples of good practice.

Staff made sure that people were protected against the transmission of infection from visitors by scheduling visits, limiting areas that visitors could access and being available to escort visitors. Staff put appropriate actions into place to make sure people would be admitted safely into the service.

The provider had put measures in place to ensure staff cared for the same people to reduce the risk of transmission of infection. The home was clean and staff had increased cleaning of frequently touched surfaces to reduce the risk of transmission of infection.

Staff had enough personal protective equipment, such as masks, gloves and aprons, and had supported people so that they also understood the need for this. Regular COVID-19 testing was carried out to make sure staff could take the correct action to protect people.

The provider made sure staff and the manager received enough support during the pandemic and when additional staff were needed.

Additional risk assessments were completed for staff at increased risk of catching COVID-19 and actions put into place to reduce risks to them.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Margarets Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. However, there were no windows open to provide natural ventilation in communal areas where people were gathered. We discussed this with the registered manager who said they would look at ways to do this while preventing people from becoming cold.

We have also signposted the provider to resources to develop their approach.