

# The Foundation of Lady Katherine Leveson

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## Inspection report

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04 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Foundation of Lady Katherine Leveson is a care home providing accommodation with personal care for up to 32 people. People shared community living spaces, and each person had their own room with bathroom and lounge space. The building was divided over two floors for living accommodation. The care home shared their facilities with people who also received personal care in their own homes within the same complex. At the time of our inspection visit there were 30 people living in the care home.

We found the following examples of good practice

- The service was booking visitors in at a time that suited people and was spaced out to avoid potential infection transmission with other visitors. Staff were assigned specifically to support visiting and made sure that visitors had access to personal protective equipment (PPE), and areas where visitors had been in the building were cleaned before new visitors entered the premises.
- The service had a dedicated visitor space, which had two internal rooms connected by a glass screen. This meant visitors and their relatives could see each other and were in a comfortable and warm space. The visitors room had a separate dedicated entrance, as did the connecting lounge area, which meant people could maintain good infection control procedures.
- Community areas were not utilised during outbreaks of infectious diseases. People who relied on the restaurant facility for meals had their meals delivered by staff to their door.
- The home had a large community courtyard garden. This could be utilised for people to sit outside, and still feel they were part of a community whilst safely following social distancing guidelines.
- The service had appointed a dedicated lead to deal with all COVID-19 related issues, and a COVID Marshall was appointed to oversee all testing of staff, people and visitors.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 04 March 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider had reviewed their infection prevention and control policy to ensure it reflected best practice.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured that the provider was admitting people safely to the service.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.