

Reason Care (UK) Limited

Brailsford House

Inspection report

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18 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Brailsford House is a care home for up to 20 older people and people living with dementia. On the day of the inspection nine people were living at the service.

We found the following examples of good practice.

There was a restriction on visiting the service at the time of the inspection. There were procedures in place for visitors to the service, including healthcare professionals and relatives to reduce and prevent the spread of infection.

The provider ensured people maintained contact with relatives by staff supporting them with telephone calls. People we spoke with confirmed staff had supported them to stay in contact with their family during the pandemic.

The registered manager told us they had accommodated garden visits during the summer. They were reviewing visits for the winter once they had come out of their quarantine period and reviewed current guidance for accepting visitors.

There was a clear regular programme for staff and people living in the home to be tested for COVID-19. This meant swift action could be taken if or when positive tests were received.

Staff followed procedures for Personal Protective Equipment (PPE) and how to dispose of it safely, in line with government guidelines. All staff wore appropriate PPE, which was in good supply. Posters and information about COVID-19 were visual throughout the service. The provider was also working with Public Health England to ensure they had appropriate safety measures in place.

There was a stable staff team who did not work in any other care settings. No agency staff were used in the service. This meant the risk of cross infection was reduced.

A robust contingency plan was in place and used when positive testing or isolation for staff or people arose.

Handover meetings were completed in line with safe distancing guidelines.

People using the service had tested positive and were self-isolating in their own rooms. Communal areas were used when people came out of the isolation period. Arrangements were in place to reduce the spread of infection.

Enhanced cleaning schedules were in place including high touch areas such as door handles and hand rails. The cleaning regime had been increased to ensure all areas were kept clean and disinfected. This reduced

the risk of infection spread.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Brailsford House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.