

St. Nectans Residential Care Home Limited

# St Nectans Residential Care Home

## Inspection report

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27 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

St Nectans Residential Care Home provides accommodation and support for up to 35 older people, some of whom were living with dementia. There were 31 people living at the service when we inspected.

We found the following examples of good practice.

There were adequate personal protective equipment (PPE) supplies in the service, this was located at designated points around the home to ensure staff had access to required PPE at all times. Staff used PPE appropriately. The registered manager had employed an extra member of housekeeping staff to ensure there was a designated housekeeper assigned to each floor of the home. Staff followed a cleaning schedule. All staff ensured regular disinfection of frequently touched surfaces of the home for example handrails and bannisters. Social distancing rules were being followed where appropriate.

The registered manager had followed current guidance in relation to infection prevention and control. Measures had been implemented to ensure people entering the home did so following current guidance regarding PPE and social distancing. This included temperatures being taken on arrival and the completion of a COVID-19 risk assessment.

Visiting for relatives was by appointment only. Creative measures had been implemented to support safe visiting for each person's designated relative. Visitors entered by a separate external door to an enclosed porch. The inside door was opened, and a Perspex screen was in place to separate the visitor and resident. Visitors did not have to enter the home and the person being visited could sit inside in the warm without leaving the building. This meant that visits could continue throughout the winter.

Regular Covid-19 testing was taking place regularly for people and staff. Staff had access to guidance and policies regarding Covid-19 and infection prevention and control. The registered manager carried out checks and audits in relation to infection prevention and control and implemented any actions identified.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# St Nectans Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 27 November 2020 and was announced.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.