

Vallance Organisation Limited

Vallance Residential Care Home

Inspection report

7-9 Vallance Road
Hove
East Sussex
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Date of inspection visit:
25 May 2021

Date of publication:
28 June 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Vallance Residential Care Home provides accommodation and personal care for up to 19 older people. At the time of the inspection there were 16 people living at the service.

We found the following examples of good practice.

Staff were using personal protective equipment (PPE) correctly and this was readily available throughout the home. We checked the provider's visiting policies, which highlighted the expected use of PPE for visitors. This was proportionate and in line with government guidelines. Relatives we spoke with confirmed appropriate use of PPE.

The service was facilitating visits. These consisted of four types; window, garden, screened or in-house visits. This was dependent on the person using the service and their loved ones' preference. Those who did not wish to receive visitors were supported to stay in touch via email, telephone or video call.

There was a varied and plentiful activity schedule. Staff had been creative in providing activities throughout the pandemic. For example, doing quizzes, making cakes and having spa days. Families and others were kept updated of activities that people enjoyed through social media. People who preferred to stay in their rooms or were isolating were also provided with one to one time.

At the time of the visit, there were two people being supported to isolate in their rooms following admission, in line with government guidelines. There were clear signs on the doors to notify people and staff of this, and each person had an allotted PPE station by their door.

Staff had recently engaged in infection prevention and control (IPC) refresher training. This was provided by the local Public Health team. The service had robust policies and procedures specific to COVID-19. Staff demonstrated good practice and had signed to say they understood the procedures. The care manager undertook regular IPC audits, including spot checks on staff handwashing to ensure this was done correctly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Vallance Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service, specifically around the excessive and incorrect use of personal protective equipment (PPE) for visitors. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 May 2021 and was unannounced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.