

The English Province of The Congregation of Our Lady of Charity of the Good Shepherd CIO

St. Euphrasia's Care Home

Inspection report

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Blackley
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15 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St. Euphrasia's Care Home is a specialist home that provides accommodation and personal care for up to 14 older women who came from the attached convent. At the time of our inspection, 10 people lived in the care home.

We found the following examples of good practice.

Visits took place in the care home's parlour wherever possible, which avoided the need for visitors to enter the main residential area.

The manager allocated a designated carer to people who had tested positive for Covid-19, and they also allocated a bathroom to those people who did not have an ensuite room.

Only one staff member used the staff room at any one time to promote social distancing.

The home had regular meetings with people to talk about the pandemic, safety measures, local and national restrictions and the use of personal protective equipment (PPE).

The manager regularly reminded staff of the importance of good infection control practice including the correct donning and doffing procedures for PPE to prevent complacency.

Given the specialist nature of the home being attached to a convent, the manager included the nuns living in the convent in their Covid-19 testing programme.

The cleaning staff followed strict daily, weekly and deep cleaning schedules. They maintained a very high standard of cleanliness and hygiene in the care home, for example, they cleaned high contact points three times daily, including weekends.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

St. Euphrasia's Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.