

Walton Care Limited

# The Grove Care Home

## Inspection report

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03 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Grove Care Home provides accommodation, personal and nursing care for up to 39 people, including older people and younger people living with disabilities. The Grove Care Home is a purpose built, single storey home offering accommodation in single bedrooms.

There were 28 people accommodated in the home at the time of the inspection.

We found the following examples of good practice.

The home had comprehensive policies and procedures to manage any risks associated with the COVID-19 pandemic. This included the management of people with a COVID-19 positive diagnosis.

There was an ample supply of PPE for staff and any visitors to use. Hand sanitiser was stored securely but available to staff throughout the home. Staff had received training on the use of PPE and we observed staff wearing it correctly during our inspection. Clear signage and information was in place throughout the home to remind staff of their responsibilities.

People living in the home and their next of kin were supported to maintain contact through a range of methods including visit appointments in a 'pod', video calls and the telephone. The home's management team were reviewing best practice guidance to ensure safe visiting arrangements for people in the home from later this month in accordance with recent government announcements.

The home employed two housekeepers and daily cleaning schedules were undertaken and these were enhanced with additional touch point cleaning.

A programme of regular COVID-19 testing for both people in the home and staff was implemented. The frequency and types of the staff screening programme reflected national guidance. However the home's policy required updating to reflect the requirement for staff to undertake twice weekly lateral flow testing. The home manager confirmed they would update their policy to reflect practice and guidance.

Screening procedure were also in place for visitors to the home.

The home was participating in the COVID-19 vaccination programme.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Grove Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.