

# Quantum Care Limited

# Vesta Lodge

## Inspection report

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22 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Vesta Lodge is a purpose-built 'care home' registered to provide accommodation and personal care for up to 61 people. At the time of this inspection, 44 people were living at the service.

We found the following examples of good practice.

- The service was receiving visitors with robust infection control procedures in place. Face to face visits, where one nominated visitor and people could meet and hold hands, were taking place in a designated area, or within people's bedrooms if this was required. Visits were pre-arranged, with visitors being provided with a rapid test for COVID-19, guidance and personal protective equipment (PPE). Other visitors were also able to continue visiting, with visits being facilitated via a screened 'pod' in the designated area. All visiting areas were cleaned between visits.
- People were admitted safely to the service. Each admission was carefully planned, and a 14-day period of isolation was completed by each person.
- The service was clean and hygienic. Robust cleaning regimes were in place, which were methodically completed throughout the day. Isolation, cohorting and zoning had been successfully implemented across the service.
- The service was engaged in the routine testing scheme, with all staff and people living at the service being tested for COVID-19 on a regular basis.
- The provider had developed a package of policies and procedures in response to the COVID-19 pandemic. Regular infection prevention and control audits were completed with action promptly taken to address any issues identified.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Vesta Lodge

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We were somewhat assured that the provider was using PPE effectively and safely. We observed two members of staff who were not wearing face masks within the service and one member of staff who was not wearing their face mask correctly. The registered manager addressed these issues immediately with the staff concerned. All other staff were seen wearing PPE appropriately for the tasks they were completing.

We have also signposted the provider to resources to develop their approach.