

York Heritage (The Hall Thornton le Dale) Limited

The Hall Residential Home

Inspection report

Chestnut Avenue
Thornton Le Dale
Pickering
North Yorkshire
YO18 7RR

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Date of inspection visit:
09 March 2021

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25 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Hall Residential Home provides accommodation and personal care to a maximum of 52 residents, who have a wide range of needs, including living with dementia and end of life care. The home itself is an adapted building set within its own grounds. At the time of our visit, there were 40 people living in the home.

We found the following examples of good practice.

There were systems and processes in place, in line with guidance, to protect residents from COVID-19. Residents and staff had been risk assessed and shielding arrangements put in place as necessary.

The home had sufficient supplies of personal protective equipment (PPE). Staff had been trained in infection prevention and control (IPC) and the donning and doffing of PPE. We observed staff to be wearing PPE appropriately.

All staff and residents were being COVID-19 tested in line with current guidance and had received their first vaccination. Appropriate processes were in place should anyone display any symptoms. However, we were informed that there had been no cases of COVID-19 of either residents or staff since the onset of the pandemic.

The layout of the service and communal areas support social distancing. The premises looked clean and hygienic throughout. There were enhanced cleaning schedules in place and adequate ventilation.

Staff supported the residents' social and emotional wellbeing, which included maintaining contact with relatives and friends via telephone or virtual media. They had recently developed an area to allow physical visits to take place, via the use of a perspex screen and intercom system.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Hall Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.