

Hamiltons Care Limited

The Hamiltons Care Home

Inspection report

350-352 Hamilton Street
Atherton
Manchester
Lancashire
M46 0BE

Tel: 01942882647

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06 November 2020

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17 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Hamiltons provides personal care for up to 18 people. The service has bedrooms and communal rooms including bathrooms to the ground floor and to the second floor further bedrooms and bathrooms are situated. It has a passenger lift between the floors and a stair case at each side of the building for easy access between both floors.

We found the following examples of good practice.

The premises were clean and well-maintained. Staff followed cleaning schedules to ensure all areas of the home were regularly cleaned, including high touch areas such as door handles and light switches.

Staff had received recent training in infection prevention and control, including how to put on and take off their personal protective equipment (PPE) in a safe way.

We saw staff changed PPE when appropriate, and staff regularly washed and sanitised their hands.

Tests for COVID-19 were being carried out in line with good practice guidance, where possible.

Visits to the home were restricted at the time of this inspection, in accordance with local infection control guidance. During this time staff were supporting people to stay in contact with their relatives and friends via the telephone, or via on-line video calls.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 06 November and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.