

Willover Property Limited

Stanley House

Inspection report

155 Duffield Road
Derby
Derbyshire
DE22 1AH

Tel: 01332364734
Website: www.stanleyhousenursinghome.co.uk

Date of inspection visit:
02 December 2020

Date of publication:
29 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stanley House is a care home situated in an older building which has been well maintained and offers spacious communal areas. The accommodation is located over three floors and can accommodate up to 42 people. At the time of our inspection there were 19 people living at the service.

We found the following examples of good practice.

- Staff served designated areas 'bubbles' within the home and each lounge/dining room had a select group of residents and also a designated toilet to ensure people were being kept safely and to reduce the risk of infection.
- Walkie talkies were being used as an additional tool for staff communication. This reduced unnecessary movement around the home.
- Staff had received training in donning and doffing personal protective equipment (PPE), and we saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance. Staff had received further training in COVID-19 and infection control.
- The home had established an area which had a lounge and two bedrooms called the 'Welcome Suite', these rooms had a door to the garden. This allowed new people to be isolated on admission, tested and supported by dedicated staff. It was also used as a place for end of life care so that families could visit as they wanted to.
- Staff who had the virus and those who were self-isolating received daily wellbeing calls. The service had two activity co-ordinators who were keeping people occupied and also filling in some duties that care staff would normally undertake.
- We saw the infection control policy and COVID-19 policy and both were kept up to date in line with current guidance. We reviewed audits which reflected actions had been taken to maintain the standards within the home.
- There were no visitors allowed in the home at the time of our inspection. Only essential medical professionals had entered the home during the outbreak. The registered manager was considering how to implement a visiting system for people when the lateral flow testing is available.
- They had used disposable plates, bowls and cutlery on red trays for those who were COVID-19 positive. This reduced the risk of any cross contamination in the kitchen.
- The staff room was marked out clearly so that only two members of staff could use the facilities at any one time. Empty rooms had been used as 'hydration stations' for staff so that they could go and have a drink and take a short break away from others.
- The home was clean throughout and additional cleaners had been utilised to ensure that the home was consistently clean and touch points regularly wiped. Clinical waste collection had been increased during the outbreak.
- The registered manager told us that staff had been brilliant and had picked up additional shifts so that they did not have to rely on agency staff at any point throughout the outbreak.
- The registered manager also managed the provider's other home situated close by. Teleconference meetings had been held between the two homes regarding COVID-19. They had also used video calling to

conduct relatives' meetings and for people to have contact with loved ones.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in our details findings below.

Stanley House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.