

Stennards Leisure Retirement Home

Stennards Leisure Retirement Home (KN)

Inspection report

150-152 Middleton Hall Road
Kings Norton
Birmingham
West Midlands
B30 1DN

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Date of inspection visit:
11 June 2021

Date of publication:
24 June 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stennards Leisure Retirement Home (Kings Norton) is registered to provide accommodation and personal care for up to 25 older people, including people living with dementia. At the time of our inspection visit there were 20 people living at the home.

We found the following examples of good practice.

People saw visitors in a separate lounge area that was sanitised after use. There was a booking system in place and visitors were required to take a COVID-19 test and wear Personal Protective Equipment (PPE). This meant that people could see their loved ones in a safe and comfortable environment.

Staff wore PPE in line with government guidance. Signage throughout the home reminded staff about good infection control measures.

People, staff and relatives had been asked to complete a survey about how the service had responded to COVID-19. This supported the provider to learn lessons about the approach used during the pandemic.

The provider had made changes to the environment to aid good infection control practices. The chairs and flooring in the dining room has been replaced to ensure they could be thoroughly cleaned. A staff changing room had been installed so staff could get changed before and after their shift. These measures helped to prevent the spread of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 June 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.