

Hartford Care Limited

Stokeleigh

Inspection report

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09 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stokeleigh is a care home that provides accommodation and personal care for up to 30 people. The service is provided in accommodation over several floors. At the time of the inspection 21 people were receiving care.

We found the following examples of good practice.

All staff used the appropriate Personal Protective Equipment (PPE) in line with current government guidance. Staff donned a face mask before entering the home. This was available in the entrance of the home.

Staff had received training on the signs, symptoms and management of COVID-19. Training to don and doff PPE had also been completed by all staff. PPE stations were located throughout the home and included bathroom areas. PPE was doffed safely and disposed in line with current guidance.

There was an infection control policy and contingency plan in place that had been updated as guidance had changed. We found the home to be clean with regular cleaning taking place throughout the day. Extra cleaning was carried out of hot spot areas. An example included cleaning lift buttons after being touched and handrails.

There was a clear process for visitors. The home followed the latest guidance and had prepared for visits which were pre booked. Protective screens were also used to facilitate some pre booked visits in the conservatory area. An alternative room had been prepared for close contact visits so relatives could hold hands with loved ones. This was in line with the recent changes to the guidance around visiting. End of life visits had also taken place.

Before entering visitors to the home were required to have their temperature taken. A lateral flow COVID-19 test with a negative result was required before entering. Full PPE was also worn. Video and phone calls had been utilised to promote people's communication with family and friends.

Social distancing measures were in place to protect people. Lounge chairs were distanced from each other.

Regular testing was completed for staff and people living at the home. This meant prompt action could be taken should anyone test positive for COVID-19.

Regular checks and audits around infection control were completed by the registered manager.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Stokeleigh

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 09 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.