

The Lodge Romford Ltd

# The Lodge Care Home

## Inspection report

Lodge Lane  
Collier Row  
Romford  
Essex  
RM5 2ES

Date of inspection visit:  
27 October 2020

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16 November 2020

Tel: 01708780011

Website: [www.lodgecarehome.co.uk](http://www.lodgecarehome.co.uk)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

We found the following examples of good practice.

Visitors were received in a safe and appropriate manner. Upon entry to the service visitors' temperatures were checked and people's contact details recorded for track and trace purposes. Signs were in place requesting staff and visitors adhere to government guidance with respect to personal protective equipment (PPE) and to be mindful about the potential to bring Covid-19 into the service. PPE was supplied to visitors should they need it. Staff were observed wearing appropriate PPE during our visit and had received training in its use. At the time of the inspection relatives were not permitted to visit due to present local Covid-19 risk, though the provider had previously admitted relatives and had facilitated garden visits with social distancing in place. The provider hoped to restore these visits when deemed safe to do so. People were able to communicate with family through alternative means such as video calls.

People and staff were tested for Covid-19 and the provider supported them should they test positive for Covid-19. The provider worked with people and their relatives to maximise the uptake in testing and overcome people refusing tests. New admissions were supported in line with best practice guidance and the provider was able to support people in isolation.

Where people found difficulty with face covering, the provider had sourced face shields and alternative means by which to support people see staff faces. They were aware of impact staff wearing face coverings could have on communication with people living with dementia.

The home was using one unit as a designated setting. A designated setting is an area where people who have tested positive for Covid-19 and have been discharged from hospital can be separated and segregated from others for the required isolation period, before being moved on to their homes or other care settings. This unit was staffed separately from the rest of the care home and there were robust procedures in place to ensure risk of infection were minimised.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

**Inspected but not rated**

# The Lodge Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 27 October 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.