

Mrs Maria Mapletoft

# The Maples

## Inspection report

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29 October 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Maples is a residential care home providing personal care for up to 24 people. At the time of the inspection, there were 21 people living at the home, some of whom were living with dementia.

We found the following examples of good practice.

Visiting was arranged via a booking system. Visits took place in the conservatory. This had been appropriately set out to allow social distancing, and a regular cleaning schedule was in place. People who could not access this had individual arrangements to allow their relatives to still visit.

Guidance for admissions to the service was being followed appropriately. People were supported to isolate in their own room for the required period and there were clear signs on bedroom doors to remind staff of this.

The furniture in the communal areas had been arranged to encourage social distancing between people. Staff were seen to be wearing correct personal protective equipment (PPE). Staff had a rota for their breaks to ensure they maintained distancing.

The registered manager had a clear Infection Prevention and Control policy in place. This also included an audit process where the registered manager regularly reviewed practice to ensure it was up to date and safe. This was personalised to The Maples and any risks concerning COVID-19 were identified and addressed.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 29 October 2020 and was announced.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.