

White Ash Brook (Accrington) Limited

# White Ash Brook

## Inspection report

Thwaites Road  
Oswaldtwistle  
Accrington  
Lancashire  
BB5 4QR

Tel: 03452937664

Date of inspection visit:  
04 March 2021

Date of publication:  
11 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

White Ash Brook provides accommodation and personal care for up to 53 older people, younger adults, people with a physical disability, mental health support needs and people living with dementia. At the time of the inspection, 46 people were living at the home.

We found the following examples of good practice:

Staff wore appropriate personal protective equipment (PPE) to ensure people were protected as much as possible from the risk of cross infection. There were a number of PPE stations located around the home and used PPE was disposed of safely. Staff had received training on how to put on and take off PPE safely. Enhanced cleaning was being completed to ensure the home remained clean and the risk of cross infection was reduced. Regular checks of cleanliness and infection control were being completed to ensure appropriate standards were being maintained.

There were safe processes in place for people visiting the service. Visitors were screened for Covid 19 symptoms on arrival and were required to wash their hands before entering the home, wear appropriate PPE and maintain social distancing during their visit. At the time of our visit, due to the national lockdown, visiting was restricted to window visits and visits for people who were receiving end of life care. In addition, staff were supporting people to stay in contact with family and friends through regular video calls and telephone calls.

The provider had installed a visiting 'pod' with a floor to ceiling screen. This meant that, when visiting restrictions were relaxed, people could see and talk with their visitors, while being protected from the risk of infection. The Government has advised that, from 8 March 2021, people can nominate one visitor and can hold hands with them during the visit. The provider and manager understood the importance of visits to people and had created a visiting room, where people and their friends and family could enjoy these types of visits.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that the service was following appropriate infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# White Ash Brook

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.