

Heritage Manor Limited

Summerdyne Nursing Home

Inspection report

Cleobury Road
Bewdley
Worcestershire
DY12 2QQ

Tel: 01299403260
Website: www.heritagemanor.co.uk

Date of inspection visit:
26 February 2021

Date of publication:
16 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Summerdyne Nursing Home is a residential care home providing personal and nursing care for up to 27 people aged 18 and over. At the time of the inspection 23 people were using the service.

We found the following examples of good practice.

- Arrangements were in place for safe visiting, with an area with direct access to the outside of the home. People were also supported to maintain contact with window visits and the use of video calls, with their friends and relatives through telephone and video calling.
- The provider admitted people to the service safely and followed best practice guidance, such as testing and self-isolating on admission.
- The registered manager had purchased an ultraviolet light kit (highlights germs) to show staff which areas of their hands had been missed when washing and which surfaces require regular cleaning.
- PPE was available and used by staff at all times. There were forms visitors had completed to record their COVID-19 test results as negative before entering the home.
- People and staff in the home had regular testing for COVID-19 and all people had received their first vaccine.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Summerdyne Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured t the provider was using PPE effectively and safely.
- We were assured t the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.