

First For Care Limited

The Old Rectory Care Home

Inspection report

Leicester Road
Bedworth
Warwickshire
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26 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

The Old Rectory is a care home providing accommodation for up to 23 older people, including people living with dementia. At the time of the inspection there were 16 people living at the home.

People's experience of using this service and what we found

We received concerns about how people with a COVID-19 positive test were being cared for, and how their rights were being protected. We found people were being cared for in accordance with the regulations.

We found people were protected from the risk of acquiring infections and the service was clean. Personal protective equipment was readily available to staff and all staff were following the latest guidance.

The provider needed to improve how they disposed of PPE, in accordance with their own waste disposal policy and to ensure the spread of infection was minimised.

Rating at last inspection

The last rating for this service was Good (29 May 2019).

Why we inspected

We undertook this targeted inspection to follow up on specific concerns which we had received about the service. The inspection was prompted in response to concerns received about safeguarding and infection control risks. A decision was made for us to inspect and examine those risks.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

We found no evidence during this inspection that people were at risk of harm from these concerns. Please see the safe section of this full report.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for The Old Rectory Care Home on our website at www.cqc.org.uk.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

The Old Rectory Care Home

Detailed findings

Background to this inspection

The inspection

This was a targeted inspection to check whether the provider had met the requirements of the specific concern we had about safeguarding people from abuse and infection control procedures. We will assess all of the key question at the next comprehensive inspection of the service.

Inspection team

This inspection was undertaken by two inspectors. One inspector visited the home, another made phone calls to people's relatives.

Service and service type

The Old Rectory is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with the Care Quality Commission. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection

This inspection was announced. We announced the inspection the day before we visited to ensure that the registered manager would be available when we visited.

What we did before inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority who work with the service. We used the information the provider sent us in the provider information return. This is information providers are required to send us with key information about their service, what they do well, and improvements they plan to make. This information helps support our inspections. We used all of this information to plan our inspection. We had requested information from the provider prior to the inspection and this information was used as part of the inspection plan.

During the inspection

We spoke with 6 members of staff including the registered manager.

After the inspection

We continued to seek information from the registered manager to validate evidence found. We spoke to four people's relatives to gain feedback about their family member's care and visiting arrangements to the home.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At the last inspection this key question was rated as Good. We have not changed the rating of this key question, as we have only looked at the part of the key question we had specific concerns about.

The purpose of this inspection was to explore the specific concerns we had about The Old Rectory Care Home. We will assess all of the key question at the next comprehensive inspection of the service.

Systems and processes to safeguard people from the risk of abuse

- The provider recorded safeguarding incidents and evidenced referrals were made to the local authority when safeguarding concerns were reported to the service.
- Staff understood their responsibility to report concerns about people to the registered manager to investigate further.
- Staff had the knowledge of how to escalate matters externally if they felt the provider or registered manager had not taken appropriate action to safeguard people from harm.

Preventing and controlling infection

- We were assured the provider was preventing visitors from catching and spreading infections, and the provider was meeting shielding and social distancing rules. Visitors were not routinely allowed during the pandemic in accordance with current government guidance, however if a person was very poorly, safe visiting was allowed.
- We were assured the provider had reviewed their infection prevention and control policy to ensure it reflected best practice.
- We were assured the provider was accessing testing for people using the service and staff and engaging in the government's vaccination programme.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. The provider acted on our feedback to ensure staff always followed safe disposal procedures for the disposal of PPE into their clinical waste. Guidance for effective hand-washing techniques and the correct use of PPE were on display.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.