

Anchor Hanover Group

Warren Farm Lodge

Inspection report

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09 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Warren Farm Lodge provides accommodation and personal care to a maximum of 30 older people. Some people lived with dementia. At the time of our inspection 22 people lived at the home.

We found the following examples of good practice.

- Visitors accessed the home via a back door to minimise the risk of infection. A screen had been used in the conservatory during relative visits to keep them and people safe from any potential infection spread.
- All bedrooms were single occupancy and contained a hand wash basin and toilet. The facilities decreased the need for people to use communal areas which minimised a risk of infection spread.
- The registered manager was fully aware of the actions that must be taken if a new person was to be admitted to the home. This included the need for negative COVID-19 test results and for the person to self-isolate.
- Tests were readily available and were carried out as required to identify and reduce the incidence and spread of COVID-19. A number of staff had been trained to complete testing.
- Adequate stocks of Personal Protective Equipment (PPE) were available within the home. Staff were seen wearing the required PPE.
- The layout of communal areas had been changed to promote social distancing. Staff were aware that good ventilation was important and this was enabled.
- Staff had received (Infection Prevention and Control) IPC training including hand washing and PPE donning and doffing. The management regularly monitored staff to ensure they were adhering to safe IPC practices.
- The provider's IPC policy was up to date and had been implemented within home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Warren Farm Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 09 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider had procedures in place to prevent people and staff acquiring and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider could admit people safely to the service if this situation transpired.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service, staff and visitors.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider could ensure if infection outbreaks were to occur they could be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.