

Bickham House Trustees

Bickham House

Inspection report

Green Walk
Bowdon
Altrincham
Cheshire
WA14 2SN

Tel: 01619282514

Date of inspection visit:
20 November 2020

Date of publication:
15 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bickham House is a care home providing personal care to for up to 26 older people. At the time of inspection, there were 22 people living at the home.

We found the following examples of good practice.

Staff supported people with their wellbeing. Activities continued on a one to one basis with people.

Risk assessments were in place to support people who were isolating.

The home was clean and well ventilated in line with good practice.

There was a good relationship with healthcare professionals who continued to support people living at the home.

The management team completed monthly handwashing audits of staff. This helped to ensure good practice was being maintained.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Bickham House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.