

Anchor Hanover Group

Wellington Lodge

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wellington Lodge is a care home located in the Cheetham Hill area of Manchester registered to provide accommodation and support for up to 33 people some of whom are living with dementia. On the day of inspection 25 people were living at the home.

The service is divided into two floors, the ground and the first floor. There is access to each floor via a passenger lift and two stairwells.

We found the following examples of good practice.

All staff had received specialist training to ensure they understood how to prevent the spread of COVID-19 however; staff should repeat infection control training to check and strengthen their knowledge.

Staff were supervised and monitored to ensure they followed IPC guidelines.

The cleaning schedule for the home was reviewed and domestic hours increased.

Procedures for entering the home were based on best practice guidance and people could only meet with people after completing the required tests and donning the correct personal protection equipment (PPE). The provider should consider recording the results of temperature checks and COVID-19 tests.

The required risk assessments had been completed and mitigating action taken to promote the health and wellbeing of high-risk staff.

Systems were in place and action taken to ensure all stakeholders were kept informed of IPC processes. This included regular staff meetings, an 'open door' policy for discussions with individual staff or residents; use of social media and strategically placed Covid-19 information posters.

Action was taken to keep friends and families in touch and regular video and phone calls were facilitated and window and face to face visits commenced in keeping with best practice guidance.

All staff and people were regularly tested in line with government current COVID-19 testing program, the provider was supporting people and staff to access COVID-19 vaccinations in line with the governments vaccination programme.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wellington Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 31 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider needed to review: infection prevention and control training for staff; information recorded when visitors entered the home and the type of waste bins used for disposing of sanitising wipes as they are used around the home.

We have also signposted the provider to resources to develop their approach.