

Mrs Catherine L Arnold

The Stables Residential Care Home

Inspection report

Castle Road
Hartshill
Nuneaton
Warwickshire
CV10 0SE

Tel: 02476392352

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07 December 2020

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22 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Stables Residential Care Home provides personal care and accommodation for up to seven older people. At the time of our visit six people lived at the home.

We found the following examples of good practice.

- People were supported to maintain contact with people who were important to them. This included making video and telephone calls. Staff spoke with some people's family members daily to keep them up to date on their relative's wellbeing.
- People were supported to maintain contact with their chosen faith groups in a variety of ways such as, listening to recordings of religious services. This had a positive impact on people's wellbeing during the pandemic.
- People were able to see and talk to their relatives safely by using a Perspex screen during some visits to maintain social distancing.
- Staffing levels had been increased to make sure people's emotional and social needs were met.
- A confidential helpline was available for staff to seek advice and support. The hours staff worked and the duties they performed had also been reviewed which made staff feel supported.
- Cleaning schedules had been increased to monitor cleanliness and staff compliance with the provider's infection control policy. Specialist cleaning equipment was used to ensure areas that were difficult to clean had been sanitised.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Stables Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 07 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.