

Rajanikanth Selvanandan

The Swallows

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The provider was following best practice guidance to ensure visitors to the home did not introduce and spread Covid19. Information and instructions for visitors were clearly displayed and explained in person by the receptionist. Staff were adhering to PPE and social distancing guidance.

People were supported to see their visitors in the garden, or when this was not possible people were supported to speak to their families on the phone or via video call. The provider sent pictures and videos of events within the residence to the resident's families.

The provider implemented isolation rooms for people infected with Covid19 or for people admitted to the home from the hospital or the community. There was clear information and increased restrictions on staff movement in this area of the home. This effectively reduced the risks of transmission of Covid19 within the home.

The provider had implemented a bubble system, where groups of four patients were grouped in an allocated space. Pictures of each group member were on the wall. This was not mandatory but helped keep the number of people that gathered together at a minimum.

The provider had ensured staff who were more vulnerable to Covid-19 had a risk assessment in place, and where it was not safe for staff to be at work, they had a furlough scheme in place to protect staff and people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008. This was a targeted inspection looking at the infection control and prevention measures the provider has in place. This inspection took place on 25 January 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.