

Country Court Care Homes Limited

Swanholme Court

Inspection report

Eccleshare Court
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Date of inspection visit:
13 January 2021

Date of publication:
26 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Swanholme Court is registered to provide accommodation and residential care for up to 27 people, including older people and people living with dementia.

We found the following examples of good practice.

- Sufficient stocks of Personal Protective Equipment (PPE) were available which included masks, aprons, gloves and visors.
- Staff had been trained about infection prevention and control (IPC) and how to use PPE.
- Staff were seen to use PPE correctly and carried out hand washing and sanitising procedures in line with government guidance.
- Enhanced cleaning procedures were in place and the environment presented as clean and hygienic throughout.
- People were admitted to Swanholme Court in line with government guidance. The provider's admissions policy reflected this guidance.
- Procedures were in place to ensure visitors were screened before entering the home. These included completion of a risk questionnaire, temperature checks and the provision of PPE.
- People living in the home and staff were tested regularly. This meant they could act in a timely way if anyone had contracted COVID-19 and was not showing any symptoms.
- Care plans and risk assessments were in place to guide staff in supporting people through the pandemic.
- A recent outbreak was well-managed and people has been supported to isolate in line with government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Swanholme Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.