

Mr & Mrs J H Macey

The Wedge Residential Home

Inspection report

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01 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Wedge Residential Home is a residential care home providing accommodation and personal care for up to 21 people, some of whom may be living with dementia or have a physical disability.

We found the following examples of good practice.

People were supported to keep in touch with families. Visits were planned and well organised to reduce risk and avoid the potential spread of infection. Alternative forms of maintaining social contact were used for friends and relatives. For example, keeping in touch using telephones, regular e-mails to family members and video calling for meetings.

Visits were by appointment and staggered to minimise visitor numbers. The home had designed, and built, an enclosed structure to enable socially distanced visits. The structure had separate entrances with a clear partition separating people from their visitors to reduce risks. There were soft furnishings and PPE stations to ensure both people and visitors were safe and comfortable. The structure could be used all year-round.

Measures were in place, and clearly communicated, to prevent relatives, professionals and others visiting from spreading infection on entering the premises. All visitors were screened for symptoms of acute respiratory infection before being allowed to enter the home.

A testing scheme for all staff and residents had been implemented, known as 'whole home testing'. The provider had tests for regular 'whole home testing' as well as tests for any suspected or symptomatic residents or staff. People and staff had individual risk assessments in place, and adjustments had been made.

Staff were trained and knew how to immediately instigate full infection control measures to care for people with symptoms of COVID-19 to avoid the virus spreading to other people and staff members. Staff had received training from an infection, prevention and control (IPC) specialist. Arrangements were in place so staff could appropriately socially distance during breaks, handovers and meetings.

The provider had strengthened their community links during the pandemic. For example, the local GP surgery had implemented regular and consistent contact with the service to ensure people continued to have their needs met.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Wedge Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 01 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.