

Westerfield House Care Ltd

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Inspection report

Westerfield House
Humber Doucy Lane
Ipswich
Suffolk
IP4 3QG

Date of inspection visit:
15 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Westerfield House Care Limited is a residential home with nursing. It provides personal care to up to 32 adults, some of whom are living with dementia. At the time of the inspection there were 29 people living in the home.

We found the following examples of good practice.

- The service was clean, hygienic and free of unpleasant odours throughout.
- Staff had received relevant training in infection control and prevention and had their competencies assessed by the management team in this area.
- There was sufficient supplies of personal protective equipment (PPE), with designated stations in the service for staff to access. Staff were observed wearing PPE appropriately in line with national guidance.
- Individual risk assessments had been conducted in consultation with people who used the service and or their representatives. These were regularly reviewed.
- Risks to staff in relation to their health, safety and well-being had been assessed and were monitored. Where individual risks had been identified, control measures had been implemented to mitigate against the risk.
- The environment was well organised and had been adapted to support social distancing.
- The provider had appropriate infection control policies and procedures in place. These had been developed in line with current government guidance and fully implemented in the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.