

Alexandra Court Residential Home Ltd

Alexandra Court Residential Home

Inspection report

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23 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Alexandra Court is a residential care home providing personal and nursing care to 22 people aged 65 and over, at the time of the inspection. The service can support up to 24 people.

We found the following examples of good practice:

Staff and people at the home were part of a testing and immunisation programme for COVID-19. Staff had been trained in the use of PPE and were observed to be using it appropriately on the inspection.

People had been supported to keep in touch with their family and friends during the pandemic. This included using technology to support video calls. The home had created a visiting pod with a large Perspex screen to enhance safety.

Appropriate arrangements were in place for new admissions to the home, such as requesting confirmation of a negative COVID-19 test before each person moved into the home and following the guidance in terms of isolating once there for 14 days.

We observed the home to be clean and tidy. Cleaning products were used in line with the manufactures guidance to ensure effective use.

Risk assessments were completed where certain groups may be at higher risk of harm from contracting COVID-19. The registered manager regularly researched best practice and sought advice to ensure they were following the most up to date guidance. Regular infection control audits were undertaken to ensure standards were maintained.

We were assured that this service met good infection prevention and control guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured that the provider was admitting people safely to the service.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.