

Partnership Caring Ltd

# Thorncliffe Grange

## Inspection report

2 Windmill Lane  
Denton  
Manchester  
Greater Manchester  
M34 3RN

Tel: 01613200740

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12 November 2020

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30 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Thorncliffe Grange is located in Denton, Manchester. The home provides nursing care and accommodation for up to 50 older people. Bedrooms are accessible on both floors, and there are various communal areas which include lounge and dining areas, and a secure garden. At the time of our inspection 29 people were living at Thorncliffe Grange.

We found the following examples of good practice.

Staff supported external professionals such as doctors, speech and language therapists and social workers to completed assessments remotely to reduce the number of people coming into the home. The registered manager told us that this worked well to ensure that people were having any changes assessed so that steps could be taken to meet these needs.

There was an allocated area for staff to don and doff personal protective equipment (PPE). Staff were seen to be wearing full PPE as needed, and there were systems in place to check that PPE was being worn appropriately and sufficient stocks were available for staff. Staff wore work uniforms only when working and would change before returning home.

New furnishings, such as arm chairs and mattresses, had been purchased which were easy to clean and promoted good infection control practices. People preferences were respected where they had brought their own furniture into the home. Further work was planned to update the home and make communal areas easier to clean.

The home followed guidance regarding new admissions to the home. Pre-admissions assessments were being completed to ensure the home could meet the person's needs safely and support them during the initial period of isolation.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Thorncliffe Grange

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.