

Runwood Homes Limited

Westwood

Inspection report

Talbot Road
Worksop
Nottinghamshire
S80 2PG

Tel: 01909533690

Date of inspection visit:
14 December 2020

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29 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Westwood is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. This service supports older people. At the time of the inspection there were 48 people using the service.

We found the following examples of good practice.

- The provider had installed a visiting pod to facilitate visiting, this included a screened off area to ensure social distancing. Due to a recent outbreak of COVID-19 visiting had been suspended to reduce the risk of further transmission of COVID-19. Essential visitors were asked to complete a health screening questionnaire and had their temperature checked.
- People and staff who were clinically vulnerable had a risk assessment in place to manage the risks associated with COVID-19. The service followed current guidance for care home testing.
- A recent outbreak of COVID-19 at the service had been managed well. People who tested positive for COVID-19 were asked to self-isolate where it was possible and in people's best interest. People who were unable to self-isolate were closely monitored by staff to ensure they were not coming in to close contact with others. People were supported to keep in touch with their relatives via telephone calls or video links.
- The service was clean with no odours. The housekeeping team used a cleaning programme, including regular cleaning of high use touch points throughout the day. Dedicated changing rooms were available for staff to use at the start and end of their shift to prevent cross contamination. The service had obtained a fogging machine to allow effective disinfection of furniture items.
- There were enough personal protective equipment [PPE] supplies in place to ensure safe infection prevention and control practices were undertaken. PPE stations were situated throughout the service. Staff had access to PPE and were observed wearing this in line with national guidance.
- Infection control policies had been updated to reflect current national guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Westwood

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 December 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.