

Mr & Mrs A Harrity

# York Lodge

## Inspection report

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30 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

York Lodge is situated in Worthing. It is a residential care home providing support for up to 24 people with a variety of mental health needs. At the time of the inspection there were 24 people living at the home.

We found the following examples of good practice.

The majority of people living at the service had received a Covid-19 vaccine and their consent had been obtained. Those who declined had their wishes respected with a risk assessment in place to minimise risk of potential transmission. People and staff had access to regular testing for Covid-19.

People were able to access the community freely; risk assessments were in place for this. Staff provided face masks and hand sanitiser for people to use whilst out. Upon return, people were encouraged to sanitise their hands.

Visitors were welcomed and required to wear masks and use hand sanitiser, for people whose families were unable to visit, staff supported people to stay in contact via video calls.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# York Lodge

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 30 March 2021 and was announced

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were somewhat assured that the provider was admitting people safely to the service. We signposted the service to current government guidance on safe admission to care homes.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Hygiene practices throughout the service were not consistent. Some areas of the service appeared unclean. The registered manager was in the process of reviewing their oversight processes to ensure detailed audits would improve consistency.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. We identified information was inconsistent with regards to current guidance. The registered manager provided assurances this would be addressed.

We have also signposted the provider to resources to develop their approach.