

Wisteria Lodge Limited

# Wisteria Lodge

## Inspection report

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Date of inspection visit:  
20 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Wisteria Lodge is a care home which provides accommodation and personal care for up to 30 older people. There were 24 people living at Wisteria Lodge at the time of inspection.

A recent outbreak of COVID-19 was well managed. The provider responded in line with their infection prevention and control (IPC) policy and current good practice guidance.

People who lived at Wisteria Lodge and staff underwent regular COVID-19 testing, in line with government guidance. This ensured anyone who had contracted COVID-19 could be identified in a timely way and infection control measures were put in place, to reduce infection risk in the home.

People testing positive for Covid 19 were isolated in their own room with ensuite facilities.

People were supported to maintain contact with family and friends through video calls, telephone calls and emails. Plans were in place to support visits to the home by relatives and friends when it was safe to do so, using a designated visiting pod.

Staff had received training about current good practice for IPC and how to use personal protective equipment (PPE). We saw staff implemented their training and knowledge throughout our visit. PPE stations were situated throughout the home.

There were sufficient stocks of appropriate PPE and cleaning materials and we saw staff followed enhanced cleaning schedules.

Social distancing signs were displayed in the home, to encourage people to follow social distancing guidelines.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated

**Inspected but not rated**

# Wisteria Lodge

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.