

Elderet Limited

Woodbine Manor Care Home

Inspection report

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16 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodbine Manor Care Home is registered to accommodate up to 29 people. It provides care and support for older people, many of whom were living with dementia. Accommodation was provided over two floors and people had access to a communal lounge, a dining room and a newly landscaped garden area. At the time of inspection, there were 28 people living at the home.

We found the following examples of good practice.

The home had a variety of different activities available for people. Staff had been creative to ensure people could still enjoy entertainment, for example, live singers. This was facilitated via an online video-calling live link.

A booking system was in place for visitors. Visits had been considered on an individual basis to best meet the needs of people. A specific pod, which could be accessed without coming through the home, had been built to minimise risk of infection transmission. Visitors were also provided with personal protective equipment (PPE) and lateral flow testing.

The home was clean and tidy. There was a designated housekeeping team who used daily checklists to ensure all cleaning tasks were completed consistently. This included regular cleaning of areas which are frequently touched, for example handrails and door handles.

Staff were seen to be wearing PPE in line with government guidance. They had undertaken additional infection prevention and control training during the pandemic.

Staff and people were fully engaged in the appropriate COVID-19 testing regime. Results were clearly displayed in a folder which was checked regularly by the registered manager to ensure the frequency of tests and results were monitored and correct.

The provider had an up to date infection prevention and control policy, which staff were aware of and following. The management team completed regular audits to ensure practice was current and remained in-line with government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Woodbine Manor Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.