

Northumberland County Council

Tynedale House

Inspection report

Tynedale Drive
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01 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Tynedale House is a residential care home providing accommodation and personal care for up to 30 people who have a learning disability and/or autism, some of whom also had physical disabilities and dementia related conditions. At the time of the inspection there were 21 people using the service.

We found the following examples of good practice.

- Staff had completed infection prevention and control training (IPC). The service was supported by the local IPC nurse to ensure they were following local and national requirements.
- Where possible service users were supported to understand the actions they needed to take to keep them safe during the pandemic. Two metre social distancing by residents and staff was encouraged where possible.
- Additional cleaning tasks had been added to schedules to ensure touch points and surfaces were cleaned throughout the day.
- Measures were in place to enable essential visitors to access the service. Hand sanitisers were available for visitors and staff to use on arrival and before leaving the home. Posters were displayed advising visitors and staff to use the hand sanitiser.
- The home is signed up to the national testing programme for all service users and staff. Quality assurance audits were completed to ensure safe infection control practices were being followed and to identify any improvements.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to ensure people received safe care and treatment.

Inspected but not rated

Tynedale House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 1 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.