

Kenley Care Ltd

Woodlands Nursing Home

Inspection report

23 Silverdale Road
Burgess Hill
West Sussex
RH15 0ED

Tel: 01444243579

Date of inspection visit:
04 February 2021

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22 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodlands Nursing Home provides nursing, accommodation and personal care for up to 33 people with a range of care needs, including the frailty of old age. At the time of the inspection, 30 people were living at the home. The home accommodated people in one building.

We found the following examples of good practice.

The service organised staff shifts so that staff entered the home at staggered times. This allowed them to safely complete the donning and doffing of Personal Protective Equipment (PPE) in a safe manner.

Staff were experienced in the infection, prevention and control processes to support new admissions to the service. All areas of the home had air purifiers installed and PPE was available on all floors of the home.

The home provided a variety of methods for visitors, including garden and car park visits. The service had a full marquee set up in the grounds of the home with a screen installed where visitors could see people in a secure and safe environment. The marquee additionally had a hugging mechanism which allowed visitors to embrace safely and alert mechanisms for staff if they were required by visitors.

The entrance of the home had a fully functioning sink installed to allow visitors to wash their hands before entering and exiting the home to enhance their infection prevention and control processes. The provider maintained zoned areas for donning and doffing for visitors.

Risk assessments had been completed to support specific people living with dementia, and others, to remain safe when there were risks identified in maintaining isolation and social distancing. This included providing one to one support so that walks could be safely conducted in outdoor areas of the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodlands Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 04 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.