

Care Homes UK Ltd

Woodley Hall Care Home

Inspection report

1 Gill Court
Brunswick Village
Newcastle upon Tyne
Tyne and Wear
NE13 7DU

Tel: 01912368205

Date of inspection visit:
03 November 2020

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26 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodley Hall Care Home is a residential care home for up to 21 people, some of whom are living with dementia. At the time of this inspection there were 17 people living at the home. People have their own rooms with en-suite facilities and access to a range of communal areas. The home is built over two floors.

We found the following examples of good practice.

Systems were in place to monitor visitors to the home. Temperature checks were taken for all people visiting the home and details logged to ensure the home had a record of who had entered the premises.

Regular testing was undertaken of both staff and people living at the home. Where people were admitted to the home they were supported to self-isolate for 14 days and further testing was undertaken.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Details are in our safe findings below.

Inspected but not rated

Woodley Hall Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 3 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.