

## Wymondley Nursing And Residential Care Home Limited

# Wymondley Nursing & Residential Care Home

### Inspection report

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Date of inspection visit:  
24 February 2021

Date of publication:  
17 March 2021

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Wymondley Nursing and Residential Home is a 'care home' providing accommodation and personal care. It is registered to provide a service for up to 59 people. The service was supporting 33 people at the time of the visit.

We found the following examples of good practice.

- The provider had developed policies, procedures and risks assessments for managing the service in relation to COVID-19.
- People were chatting and engaging with staff regardless of staff wearing masks. People were sat in a socially distanced way in the communal areas. This had not impacted on their comfort. One person told us that staff looked after them well during this difficult time. Parts of the home had been allocated to the management of COVID-19, such as testing areas, additional staff rooms and donning and doffing stations. The home was clean and there was cleaning ongoing during our visit.
- There was a visitor's centre for use when visits were permitted. This was separate to the home to help promote people's safety. The management team were awaiting government guidance relating to the changes to visiting planned from 08 March 2021.
- When people tested positive for COVID-19 they had to isolate in their rooms, for a set period of time. Staff were clear on what it meant to isolate and what symptoms of COVID-19 to look out for. People returning from hospital or those new to the home had to isolate for 14 days. This was made clear to staff.
- Staff had received training on donning and doffing personal protective equipment (PPE), infection control and COVID-19. They told us they felt very supported and had enough information to do their jobs. Staff were knowledgeable about what was expected of them and were seen wearing PPE safely. Information was displayed about COVID-19 giving clear and accessible advice.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 February 2021 and was unannounced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using Personal Protective Equipment (PPE) effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. Visitors to the service were expected to have their temperature checked on arrival. However, they did not take our temperature when we arrived at the service and staff told us that while they did have daily testing, they did not routinely have their temperature checked. Following the inspection, the registered manager told us this would start immediately.

We have also signposted the provider to resources to develop their approach.