

Mr David Arthur Hopkins

Blackley Premier Care

Inspection report

70 Hill Lane
Blackley
Manchester
Greater Manchester
M9 6PF

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14 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

The home had a separate entrance and room that could be used to facilitate essential visits and appointments, for example, by healthcare professionals, while limiting the contact with the rest of the home, staff and residents.

Staff supported residents to receive visits from their relatives outdoors (over the fence) using an appointment system.

Staff and visitors had access to personal protective equipment (PPE) and sanitiser at the entrance of the home. Visitors completed a screening questionnaire and had their temperatures checked on arrival.

The home had an Isolation Policy that described safe practice, guidance and residents' rights, and an Isolation Plan that set out immediate steps to be taken if a resident tested positive.

The home had a pandemic-specific business continuity plan that was comprehensive and easy to read. It covered what to do in the event of an outbreak, staff loss, manager loss or lockdown, and also covered essential supplies, refuge, utilities, contractors and key contact details.

For residents who become fearful or distressed when staff undertook coronavirus tests wearing full PPE, another staff member familiar to the resident stood at a safe distance (not wearing a mask) to talk through the procedure and reassure the resident.

The home had an infection control champion among its staff group who oversaw infection control practice at the home.

The home planned to create a separate Covid-safe visiting unit in its conservatory as this had a separate entrance and exit.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the provider managed infection prevention and control safely during the coronavirus pandemic.

Inspected but not rated

Blackley Premier Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. This inspection took place on 14 October 2020 and was announced.

Blackley Premier Care is a residential care home that provides accommodation and personal care for up to 18 people, some of whom are living with dementia. The service was selected to take part in this thematic review, which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.