

Salisbury Christian Care Homes (Fairfax House) Limited

Fairfax House

Inspection report

85 Castle Road
Salisbury
Wiltshire
SP1 3RW

Tel: 01722332846

Date of inspection visit:
11 November 2021

Date of publication:
01 December 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fairfax House is a residential care home providing personal care to 19 older people at the time of the inspection, some of whom were living with dementia. The service can support up to 20 people.

We found the following examples of good practice.

People were protected by the home's infection prevention and control procedures. Staff used personal protective equipment (PPE) in line with the latest government guidance and the home had a good supply of PPE. Staff had been trained how to use PPE safely and we observed them putting this training into practice.

The home was clean and additional cleaning measures had been put in place in response to the COVID-19 pandemic. The management team were completing regular checks to ensure infection prevention and control measures were being followed consistently.

People were supported to keep in contact with family and friends. Visiting arrangements had been regularly reviewed and changed to reflect the latest guidance. When visitors were not able to physically enter the building people were supported to use a 'visiting pod' and make video calls.

All staff working in the home were fully vaccinated against COVID-19. The registered manager was aware of the requirement for people working in and entering the home to be vaccinated. Staff were being regularly tested for COVID-19, although the registered manager had not consistently kept a record of the results of some of these tests. The registered manager said they would change their way of recording all tests to ensure they were kept up to date.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Fairfax House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 November 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

Staff were being regularly tested for COVID-19, although the registered manager had not consistently kept a record of the results of some of these tests. We have signposted the provider to resources to develop their approach.