

Minster Care Management Limited

The Meadows Care Home

Inspection report

Brybank Road
Hanchett Village
Haverhill
Suffolk
CB9 7YL

Tel: 01440712498

Date of inspection visit:
25 November 2021

Date of publication:
13 December 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Meadows Care Home provides accommodation for older people, some of whom may live with dementia. The service can accommodate up to 55 people. On the day of our inspection visit 43 people were accommodated.

We found the following examples of good practice.

The care home was well ventilated and for those areas that could not be ventilated such as long corridors, an air exchanger had been purchased and was in use.

Some furniture had been replaced so it could be washed or cleansed more readily. A steam cleaner had been purchased to enhance the deep cleaning of bedrooms that were vacated. All areas of the home were visibly clean and there were cleaning schedules in place. The frequently touched points cleaning schedule had been revised to make it more relevant to each area to which it pertained.

The registered manager had worked well with public health officials, the local authority and infection prevention and control leads. The service had a dedicated staff lead for infection prevention and control who also supported staff training.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Meadows Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.