

Alison House Care Home Limited

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Inspection report

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Date of inspection visit:
18 December 2020

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13 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Alison House Care Home provides personal care and accommodation to people aged 65 and over. The service can support up to 29 people and at the time of the inspection 11 people were living at the home.

We found the following examples of good practice.

- The visiting policy and procedure in place had been shared with relatives. This contained details of the booking procedure to ensure visits were carried out safely and there was time allotted to sanitise the visiting areas afterwards.
- When visits had been restricted other methods were used to ensure people continued to have contact with people that mattered to them such as, video/telephone calls and window visits. The registered manager kept in regular contact with relatives to provide updates on their relatives' wellbeing.
- Staff were cohorted across the service to reduce the risk of cross infection. When additional staff were used to cover shortages there was a procedure in place to ensure they only worked at Alison House.
- The environment was well maintained and clean. Additional cleaning had been implemented to lower the risk of cross transmission of infection.
- Staff had received extra training for the use of Personal Protective Equipment (PPE). The registered manager carried out competency checks to ensure staff were following the guidelines when supporting people.
- Staff were supported by the registered manager during periods of anxiety and staff had been signposted to external health and wellbeing services.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.