

Runwood Homes Limited

Broomhills

Inspection report

Stambridge Road
Rochford
Essex
SS4 2AQ

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Date of inspection visit:
18 January 2022

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25 January 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Broomhills is a care home and is registered to provide care and accommodation for up to 47 people, some of whom may be living with dementia, physical disability and sensory impairment. There were 42 people living at the service at the time of our inspection.

We found the following examples of good practice.

The service had coped well with a recent outbreak of COVID-19. Contingency plans had been effective and staff absences had been managed well.

The service was clean. There were robust cleaning schedules in place and infection prevention and control measures were being followed to minimise risk.

Staff had regular infection control and COVID-19 training including the correct use of personal protective equipment [PPE].

The registered manager had carried out risk assessments for staff in higher risk groups and actions had been taken to minimise risk for these staff members.

There were risk assessments for all people living at the service however, these needed to include more detail about people's individual risks. The registered manager took action to address this straight away.

The service had in place effective isolation, zoning and cohorting and people were admitted to the service safely.

The registered manager was very proud of how well the staff team had worked together to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Broomhills

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.