

# Athena Healthcare (New Brighton One) Limited

# Lighthouse Lodge

## Inspection report

1 Alexandra Road  
New Brighton  
Wallasey  
CH45 0JZ

Tel: 01519090000

Website: [www.lighthouselodge.co.uk](http://www.lighthouselodge.co.uk)

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18 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Lighthouse Lodge is a residential care home which provides accommodation and personal care for up to 80 older people and people living with dementia. At the time of inspection there were 47 people living in the home.

We found the following examples of good practice.

- The service followed up to date guidance regarding safe visiting procedures. Visits were restricted to essential visitors only if there was an outbreak of COVID-19 within the home. However, there were safe measures in place to facilitate visits for people receiving end of life care and where it had been assessed as being in the person's best interest due to their wellbeing.
- Temperature and testing checks were completed on all visitors.
- There was a dedicated procedure to mitigate the risk of the spread of infection should people catch COVID-19 or show symptoms.
- Safe procedures for admitting people to the service were followed with people only admitted to the home after a negative COVID-19 test.
- Stocks of the right standard of personal protective equipment (PPE) were well maintained and staff used and disposed of it correctly.
- People and staff had access to regular testing.
- Guidance on the use of PPE and current IPC procedures were clearly visible across the service.
- Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with their family and friends through the use of technology. For example, emails and relatives meetings that were held electronically.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Lighthouse Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about [infection prevention and control measures/visiting arrangements/staffing at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022 and was announced. We gave the service four hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.