

GMA Healthcare Ltd

Fountains Court

Inspection report

19A The Pastures
Coulby Newham
Middlesbrough
Cleveland
TS8 0UJ

Tel: 01642594533

Date of inspection visit:
17 January 2022

Date of publication:
28 January 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fountains court is a residential care home for up to 42 people. It is a purpose-built building on one level. At the time of the inspection 41 people were using the service.

We found the following examples of good practice.

- Good procedures were in place to manage the risks of cross infection. Quality assurance audits and checks of staff competency supported this approach. All staff had participated in training to manage the risks of cross infection.
- Staff worked flexibly when outbreaks occurred. Increased checks of people were carried out during their isolation periods. They were supported to access the garden areas and maintain relationships with their loved ones.
- Staff had been provided with packages of care designed to support their well-being. This included incentives, flexibility with working hours and extended sick days when they had contracted Covid-19.
- The home was clean throughout. High risk touch point areas were cleaned regularly. Robust cleaning schedules were in place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fountains Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.