

Springfield Care Home Limited

# Springfield Care Home Limited

## Inspection report

Wylam Avenue  
Darlington  
County Durham  
DL1 2QA

Tel: 07572608190

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12 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Springfield Care Home Limited was registered in 2013 to deliver the regulated activity of Accommodation for persons who require nursing or personal care for up to 40 older or younger people and people with dementia.

We found the following examples of good practice.

- The service had two visitor pods where they could book in at a time that suited people. Time slots were spaced to avoid potential infection transmission with other visitors and allowed for visitor area's to be cleaned between visits. Visitors were offered an area to sit and wait for a negative COVID-19 test if they had not had one before arrival.
- The service provided staffing levels above their required dependency for the amount of people living at the home. This decision had been made to ensure there were enough staff in the event of another COVID-19 outbreak and potential staff sickness.
- The service had appointed a COVID-19 lead to encourage staff and people to comply with the service's COVID-19 testing regime. The lead had been implemented in response to staff receiving inconclusive results and took an active role in ensuring tests were registered and conducted in the correct way.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Springfield Care Home Limited

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.