

Care Consortium (Biddulph) Limited

# Springbank Nursing Home

## Inspection report

Mill Hayes Road  
Knypersley  
Stoke On Trent  
Staffordshire  
ST8 7PS

Tel: 01782516889

Date of inspection visit:  
20 January 2022

Date of publication:  
31 January 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Springbank nursing home is a care home providing personal and nursing care to 42 people. It provides care to people, some of whom lived with dementia or physical disabilities. At the time of inspection, 39 people were living in the home.

We found the following examples of good practice.

Cleaning schedules were in place to ensure high touch point areas, such as door handles and light switches were cleaned regularly.

Staff supported people to engage in socially distanced activities.

People were admitted safely to the service in line with government guidance.

Protocols were in place so visitors to the service entered safely in line with government guidance.

The Mental Capacity Act 2005 had been considered around COVID-19 and if people could consent to testing.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Springbank Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were somewhat assured the provider was accessing testing for people using the service and staff. The registered manager was aware of the government guidance on the testing schedule for people and staff, however there was not a system in place to oversee this. We have signposted the provider to resources to develop their approach and the registered manager informed us they were putting a system in place.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.